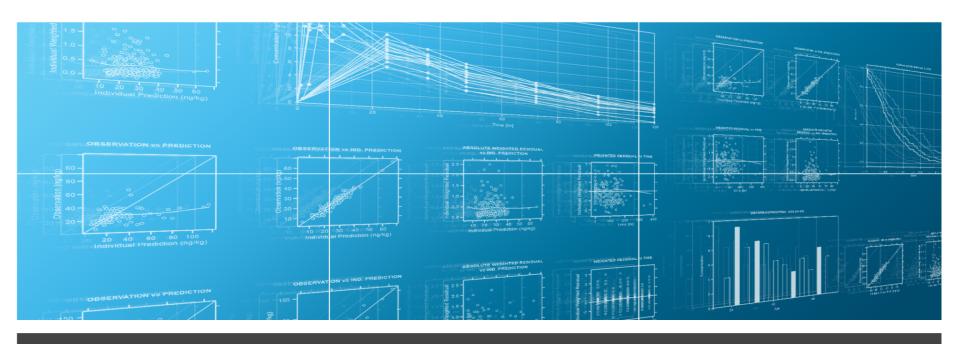


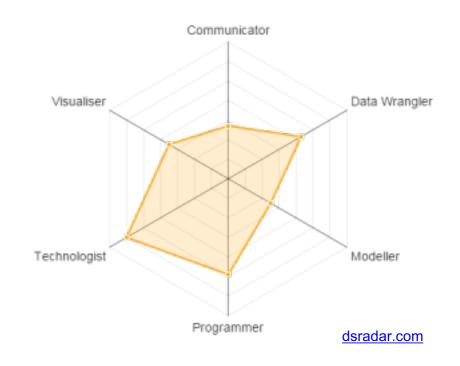
#### R is Production-Safe



Mark Sellors
Head of Data Engineering - Mango Solutions

#### **About Me**

- Head of Data Engineering
- Run Mango Data Labs
- Architecture
- Automation
- Industrialisation
- DevOps/DataOps
- @sellorm





# What is production?

- Many different things to many people
- Could be:
  - A web-scale, public facing server environment
  - Could just be a simple script
- In general it's just something that gets run more than once, and is important to your organisation



# "You can't use R in Production"

-- Anonymous







# Things We Know About R...

- Mature
- Well documented
- Well understood
- Commercial versions and/or support
- Dynamic fast moving ecosystem
- Amazing community



## Things other people think about R...

- Weird syntax
- Not many users
- Only used by statisticians and Data Scientists
- Performance problems
- Not very versatile
- No good for large data sets



# Some myths about R...

- Weird syntax
- Not many users
- Only used by statisticians and Data Scientists
- Performance problems
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### Disconnect, what disconnect?

- We all know that R is great
- "All the people I follow on twitter are using R in production"
- There are conferences, like this one (!), where even more people are using R



# Why the disconnect?

- Great communities can also create powerful feedback loops and echo chambers
- R's domain specific nature makes it somewhat unapproachable for many outside the community
- Fear A thing that I don't understand must surely be a bad thing



# AK 15

#### How do we combat fear?

- Education
- Outreach
- Collaboration
- Empathy





# "Nobody else is using R in Production"

-- Anonymous







#### **Allianz**

- What: Insurance Claim scoring
- How: API's in R
- Using: Rserve, Java



# Worldpay

- What: Call Centre CRM tool and x-sell pipeline
- How: Web app written in R
- Using: Shiny



#### **ONS**

- What: Migrate from SAS
- How: Migrate SAS based services to R
- Using: Plumber & command line



# **Hedge Fund**

- What: Batch based scoring system
- How: Sophisticated command line application
- Using: R and various databases



# How are they doing it?

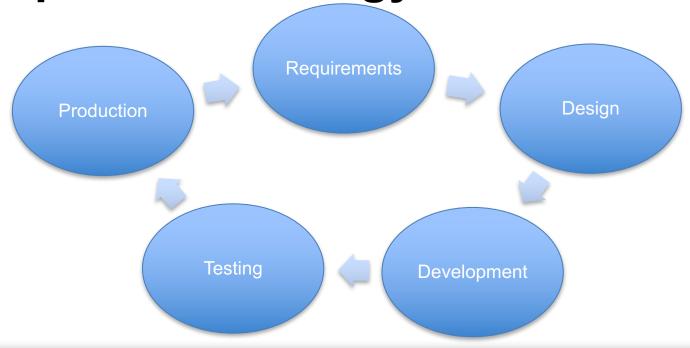


#### It's not that hard!

- Collaboration
- Thinking about what they're doing
- Implementing more formal methodologies
- Rigour around processes
- Well managed release strategy
- Isolated environments



**Example Methodology** 





### **Example Environments**







This all sounds like a lot of effort

# How much rigour do I need?



# Rigour investment checklist

- What's the impact of what you're doing?
- Who's affected if it's not working?
- What is the cost of an outage to the business?
- Why is the new solution even needed?
- Where will the code be run?
- When will it be run?





# Why does any of this matter?

- Reduce time to insight
- Lower costs
- Improved quality



# "I'll never be able to do any of this in my organisation"



### Don't despair, there is hope

- Find a sympathetic person on the ops side
- Learn to do it yourself
- Start small
- Amaze people!



# > summary(talk)

- You can use R in production environments
  - If you think about what you're doing
  - and approach the task with care
  - Find sympathetic collaborators
- If you are doing it already, tell people about it
- If you aren't, what are you waiting for?



# **Any Questions?**

